



<https://ancoreinc.com/job/servicenow-developer/>

ServiceNow Developer

Description

At ANCORE, we foster a culture where our people come first. We refer to our employees as 'members' to emphasize that everyone who joins us becomes a co-owner in our journey—sharing both the rewards and challenges of building a world-class business. As one of the world's largest independent firms in information technology and business process services, our continued success hinges on attracting and retaining top-tier professionals like you.

Responsibilities

This role focuses on designing, developing, and supporting ServiceNow workflows and integrations that span across key IT management domains—IT Asset Management (ITAM), Configuration Management Database (CMDB), IT Operations Management (ITOM), IT Service Management (ITSM), and Integrated Risk Management (ITRM). The developer will play a pivotal role in enabling automated asset discovery and lifecycle tracking, ensuring data integrity across systems, and building custom workflows to support governance, compliance, and operational efficiency.

Qualifications

- Hands-on experience with ServiceNow modules including ITAM, CMDB, ITOM (especially Discovery), ITSM, and ITRM.
- Strong understanding of asset lifecycle management, including procurement, deployment, usage tracking, and disposal.
- Expertise in CMDB architecture and data modelling, including CI relationships and dependency mapping.
- Proficiency in configuring and customizing ServiceNow Discovery, MID Servers, and probes for accurate infrastructure mapping.
- Ability to design and implement ITSM workflows for incident, problem, change, and request management using ServiceNow Flow Designer.
- Experience developing ITRM workflows for risk identification, assessment, and mitigation within ServiceNow GRC or custom modules.
- Integration skills using REST/SOAP APIs to connect ServiceNow with external asset repositories or discovery tools.
- Knowledge of ITIL framework and best practices, especially around configuration, service, and risk management

Education

Bachelor's degree in computer science, Information Technology, or related field (preferred) or 3+ years of hands-on experience with ServiceNow development and administration or Excellent communication and problem-solving skills, with the ability to work in a hybrid team environment.

Job Benefits

We offer more than just a job—we offer a community:

At Ancore, we provide exceptional benefits, including competitive Paid Time Off, comprehensive Medical, Dental, and Vision Insurance, and a robust 401(k) plan. But we don't stop there.

We invest in your potential:

Hiring organization

Ancore Inc

Employment Type

Contractor

Job Location

McLean or Richmond, Virginia, USA

Working Hours

9AM to 5PM

Date posted

July 18, 2025

Valid through

19.08.2025

Every member receives a dedicated stipend to pursue professional development—be it certifications, a master's degree, or even a doctorate. We encourage growth through flexible learning options, whether you're taking a course, earning a certification, or attending a conference. Curiosity is celebrated here, and continuous learning is a cornerstone of our culture.

We work hard—and make time for joy:

Ancore, fun isn't an afterthought. From virtual and in-person events like happy hours, holiday parties, and wellness challenges to annual celebrations and charity galas, we believe in fostering connection, creativity, and community spirit.

Diversity is our strength:

As an Affirmative Action/Equal Opportunity employer, Ancore makes all employment decisions based on merit, qualifications, and business needs—never on personal attributes or backgrounds. Everyone deserves a workplace where they feel valued and respected.

Access for all:

We are committed to inclusion and provide reasonable accommodations to ensure all qualified individuals with disabilities can thrive in their roles.